

# THE CREDIT TIMES



December 2015

A Publication of The Commercial Collection Corp. of NY, Inc.

## *Season's Greetings* from our President



The Holiday Season means different things to many people. I think we can all agree that during this time of year there are three items, which stand out above the rest ....Good Health, Good Family, and Good Friends.

We often have little control over the first two; however, true friendships are a gift. During the holiday season, we reflect on those friendships that have enhanced our lives. Over my 30 years at CCC, I have had the privilege to meet many of you who have been our clients for many years. I have also personally met many of you who have just started with us. Just like a true friendship, our relationships with our clients depend on trust, open communication and nurturing a win-win partnership.

Everyone at CCC prides themselves on being great listeners and over the years, we have heard clients ask about upgrades to our online access. I am pleased to announce that over the past year, we have been working feverishly to build a brand new client access portal that is user friendly, web based and secure. We are proud of our work on this project and I personally welcome your feedback as you begin your new experience with it. CCC is always listening to what our clients tell us, just as true friends should.

2015 has proven to be a big year as we continue to grow our business. As our industry has changed, so has CCC. Please rest assured that everyone at CCC is dedicated to bringing you the best in service and we strive to set the industry's standard in customer satisfaction.

*The Management and Staff of Commercial Collection Corp. sincerely wish all our clients and vendors The Happiest of Holidays and that the New Year brings good health to you, your family and all our friends.*

*Joseph Grieco  
President  
The Commercial Collection Corp. of NY, Inc.*

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### Management Team

**Robert Ingold**  
Chief Executive Officer

**Joseph Grieco**  
President

**Judith Mattioli**  
Sr. Vice President

**Patricia Stelter**  
VP/Controller

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VP - General Collections Mgr

**Susan Landel**  
VP of Collections

**Darlene Evans**  
VP of Operations

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**Valerie Ingold**  
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Make sure to use the enclosed **SPECIAL HOLIDAY PLACEMENT FORM!**  
It gives you **15%** off our commission (not rate).  
Our way of saying Thank You for using Commercial Collection Corp. of NY



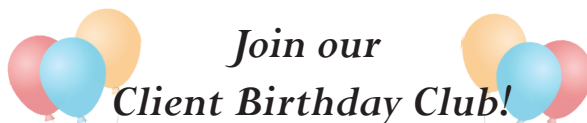
## CCC of NY's Brand New Web-Based Online Access is Waiting for YOU!



The Commercial Collection Corp. of NY, Inc. is pleased to announce the release of our brand new, web-based, client portal. Review your accounts in real time. Pull reports directly from our system and export that data into formats such as: Microsoft Excel, Microsoft Word, CSV files, etc. Customize reports based on the criteria you need! Contact our VP of IT, Darlene Evans, at [devans@commercialcollection.com](mailto:devans@commercialcollection.com) and request your secure username and password to begin accessing your account information through our streamlined client access portal.

## Lien Tracking Made Easy

Strategic Outsource Solutions, an outsourcing division of CCC of NY, has developed a customized state of the art lien tracking software which has a client access portal built into it. Everything from job information sheets, supporting documents, preliminary notices, and notes entered on the file can now be viewed by our clients. This information can be accessed directly from your desk through our secure web based software. For more information or a demonstration of our lien tracking software, please contact Valerie Ingold, V.P. of Outsourcing at [vingold@commercialcollection.com](mailto:vingold@commercialcollection.com) or call at 800-873-5212 Ext. 210.



*Send an E-mail to Luz Colon at [lcolon@commercialcollection.com](mailto:lcolon@commercialcollection.com)  
to become a member and watch for your gift from CCC on your birthday!*



For more information on any of CCC's services...

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Please contact Bryan Rafferty at 1-800-873-5212 or E-mail [brafferty@commercialcollection.com](mailto:brafferty@commercialcollection.com)

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